

From: Sam Steinhauser
To: Microsoft ATR
Date: 1/2/02 1:27pm
Subject: Microsoft Settlement

To whom it may concern,

I have been using Microsoft products for 12 years now in my home and business. The waste of tax dollars to continue pursuing this countries own software company which has set the standard in technology for the world is beyond belief. I'm sure Microsoft's practices may have been questionable, but what major corporation in this country when put under the magnifying glass would be sparkling clean? None!

I started out in 1988 with my first PC made by Apple. I was completely racked over the coals by Apple and their lack of support. Since 1988 I have lost thousands in products I purchased only to be replaced in a few months with newer technology. The technology business is dog eat dog.

I paid \$80 for a speech recognition program only to find it would not work with a newer computer and operating system in less than a year. Then I realized Microsoft had the same program. Microsoft's program was free and worked with most all systems.

Most software companies will not give you phone support anymore. I have spent hours with Microsoft's Technical Representatives for free on numerous occasions.

I wanted to move from a text based internet connection to the current more graphical used interface. I had several choices, Netscape, Eudora, ect. For free I could use Microsoft's Internet Explorer and that's what I choose. Therein lies the problem. Microsoft put a hurt on Netscape, Netscape cried to the government and this mess started. What a waste of tax dollar resources! Why can't we be proud of having the biggest and most innovative software corporation in this country instead of spending millions to stifle them? Would it be better for the US economy to have Microsoft in France or Japan? How many of these people caring the sword for Microsoft spend 150+ hours in front of a PC every month? How many work for a competitor of Microsoft. How many have used Microsoft products for more than a decade.

It is an embarrassment for this country to spend this kind of money and time trying to crush one of it's very own companies that sets a world wide standard for technology and offers unparalleled support for it's own products and then drive down a street in one of the Great United State's cities to see homeless people pushing shopping carts and rummaging through garbage cans.

Please stop this action against Microsoft now.

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